

RAPAPORT®

To: All Rapaport Members

From: Sherri Hendricks
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Subject: Automatic Software Access to Rapaport Price List Data
New technet.rapaport.com website

November 1, 2009

Dear Rapaport Members,

Many members have programs that automatically download the Rapaport Price List and incorporate the data into their own programs. In most instances member software runs automatically and has been set up by programmers working for the members' company. In some instances programmers have also written software for directly accessing and downloading RapNet listings.

Due to the high volume of data transfer and the need for increased data security, Rapaport will be directing all automatic software access to our data through our new technet.rapaport.com website. This website has been designed to greatly enhance the speed and efficiency of data downloads and provides detailed information to programmers as to how they may optimize access and usage of Rapaport data.

If your company's internal programs use Rapaport data, please do the following.

1. Immediately contact your IT professional, have them review the attached Rapaport Technical Advisory – Nov 1, 2009 and visit technet.rapaport.com.
2. Contact our customer service department via support@rapaport.com and let us know you are using automatic software access so that we may advise you and your programmers about optimal data access procedures and new ways to use Rapaport data electronically. Should you not have a programmer to modify your software we can help you find one.
3. Please note the following deadlines: From December 1, 2009 - old price data formats will no longer be available. From January 1, 2010 - automatic downloads will only be available via the new technet.rapaport.com website.

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If you do not use programs to access our data, please continue to manually download the Rapaport Price List via <http://www.diamonds.net>. You may be asked to provide your login and password when opening the pdf file.

Please note: No programs are permitted to access our data other than through technet.rapaport.com.

The Rapaport Team is committed to provide you and your programmers with the highest level of customer and technical support. If you need assistance or have any questions, please contact our customer support department via email support@diamonds.net or call our customer support line +1-702-893-9400. As always you may also directly call your local Rapaport office for customer service. We encourage you to contact us with comments and suggestions as we greatly value your advice and input.

All of us at Rapaport greatly appreciate and thank you for your loyal support. The changes we are making will enable new and higher levels of diamond information and trading technology.

Yours truly,

Sherri Hendricks
Director Customer Service
Rapaport Group