

RAPAPORT®

To: IT Professional Serving the Diamond Industry

From: Leo Muller
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Subject: Automatic Software Access to Rapaport Price List Data
New technet.rapaport.com website

November 1, 2009

Dear IT Professional,

Many Rapaport Members have programs that automatically download the Rapaport Price List and incorporate the data into their own programs. In most instances the access software runs automatically and has been set up by independent programmers working for the members' company. In some instances programmers have also written software for directly accessing Rapaport prices, downloading RapNet listings or accessing our XML webservices.

Due to the high volume of data transfer and the need for increased data security Rapaport will be directing all automatic software access to our data through our new technet.rapaport.com website. This website has been designed to greatly enhance the speed and efficiency of data downloads and to provide detailed information to programmers as to how they may optimize access and usage of Rapaport data.

If you write software that interfaces with Rapaport data please do the following.

1. Review the attached Rapaport Technical Advisory – Nov 1, 2009 and visit technet.rapaport.com.
2. Register as an IT professional at technet.rapaport.com/register.
3. Please note the following deadlines. December 1, 2009 old price data formats no longer available. January 1, 2010, automatic downloads will only be available via new technet.rapaport.com website..

We encourage you to register as a diamond industry IT professional at technet.rapaport.com/register. This will ensure you are kept up to date on additions and changes to Rapaport systems and help us work with you to ensure your clients have continued access to all Rapaport data. In addition, should a Rapaport Member require customized programming, we will refer registered IT professionals to them.

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The Rapaport Group is committed to providing you and your clients with the highest level of technical support. technet.rapaport.com has support forums where you may find helpful advice and solutions to any issues that may arise. In addition, if you are having any difficulty due to the changes we implement, please contact us via email it@diamonds.net. Make sure that you mention you are a professional programmer so that we can provide expedited high level technical service.

While forums or email are the best way to reach our support team, if you are in urgent need of a call back please contact us at +1-702-893-9400 or via email. Make sure to identify yourself as an IT professional. As a programmer we will provide you with additional technical information and sophisticated data services.

The Rapaport IT department greatly appreciates and thanks you for the work you do for our clients. We want to support your efforts and encourage you to contact us with suggestions. Your views are very important to us.

Yours truly,

Leo Muller
Director Information Technology
Rapaport Group